

WHERE DO I GO GUIDE

WHAT I NEED	WHERE TO GO
Money Withdrawal	<ul style="list-style-type: none"> • ATMs • Drive Thru
Check Deposit	<ul style="list-style-type: none"> • Night Deposit • Drive Thru
Loan	<ul style="list-style-type: none"> • Online-www.jdecu.org • 931-759-3308
Skip-A-Payment	<ul style="list-style-type: none"> • 931-759-3308
Loan Payments & Credit Card Payments	<ul style="list-style-type: none"> • Mobile App • Online Banking • Drive Thru • Night Deposit
Wire Transfer Requests	<ul style="list-style-type: none"> • 931-759-3301
Credit Card Inquires	<ul style="list-style-type: none"> • www.EZCardinfo.com • 931-759-3308 or 931-759-3303 • Download SecurLOCK Equip app
After Hours Credit Card Help	<ul style="list-style-type: none"> • Fraud-800-369-4887 • Transaction Disputes-800-600-5249 • Lost/Stolen-800-808-7230
Debit Card Inquires	<ul style="list-style-type: none"> • Download SecurLOCK Equip app • 931-759-3301 or 931-759-5513
After Hours Debit Card Help	<ul style="list-style-type: none"> • Lost/Stolen-800-325-3678, 800-453-4270, or 800-500-1044
Balance History or General Inquiries	<ul style="list-style-type: none"> • Mobile App • Online Banking • 931-759-5513
Safe Deposit Box Access	<ul style="list-style-type: none"> • By appointment only

www.JDECU.org

